





# Jane, Pete and Nicola are pleased to welcome you to Palm City Motor Inn, Napier

Pete was born and bred in Napier, whilst Jane moved to New Zealand from England in 1992 with her two children Jamie and Nicola. Jane and Nicola work in reception and Nicola also lives on site with her family. We all love the area and like to share our local knowledge with our guests, so if you require any assistance during your stay, please do not hesitate to come and see us. We are pleased to be of service to you.



# Reception - dial 0

As well as a full wall of brochures for all number of local attractions, you will also find for purchase snacks, drinks including alcoholic beverages and other items such as dental kits and swimming nappies for the pool!

## Hours

| Monday to Friday   | 7.30am to 9.00pm |  |  |  |
|--|------------------|--|--|--|
| Saturday, & Public Holidays  | 8.00am to 8.00pm |  |  |  |
| Sunday   | 8.00am to 6.00pm |  |  |  |
| (For <b>Emergencies</b> outside of these hours, contact our after hours) |                  |  |  |  |

## Emergencies After-Hours - 029 201 3890

For genuine after-hours emergencies, please call the above cellphone number for our onsite manager. Please note the reception phone number will not be answered after-hours!



## Wifi - Free Unlimited Wireless Internet

Free Wifi is available in all our units, select the below network in your Wifi settings and enter the below password (ensure there are no capitals or spaces).

Network: **Palmcitywifi** Password: **palmcity** 



## TV Channels / SKY DIGITAL

All freeview channels are available and the below Sky TV channels located between channels 800-805

Sky TV channels available:

• Sky Sport 1 • Sky Sport 2 • Sky Movies • Discovery • Disney



## **Breakfast**

Cooked and continental breakfast is available **Monday** to **Friday** via room service only. Please fill out an order form located in the reception and restaurant on the previous evening before **7pm**. **Cooked breakfast is delivered between 7am-9am**, continental breakfast will be delivered the night before.

During the December/January Christmas period and public holidays, continental only is available.



#### Guestaurant - dial 701

Our restaurant is open for dinner **Monday** to **Thursday** from **5.30pm** till late. We also cater for groups of minimum 10 persons outside of these hours. Room service available at no extra cost during restaurant hours only.



#### Room Service - dial 701

Room service is available during restaurant hours - refer to our menu for options or call to hear about our weekly specials.



#### Housekeeping

All units are serviced daily from 9am, if you do not require a service please place the 'no thanks' card in your window and we will not disturb you.



## **Parking**

All carparks are numbered with the units so please park in your allocated space. Enquire at reception for additional car, boat or trailer parking and we will try our best to accommodate you. We ask that all visitors park on the street.



## Noise

Please show consideration to other guests and keep noise to a minimum after **9pm** and before **9am**. All visitors must leave by **9pm**. If you are disturbed by noise please notify reception at any hour, we can deal to the problem as it occurs, not the next morning.



# **Swimming Pool**

Our outdoor swimming pool and seating area is located at the back of the property. It is open all year round and is not heated so will be a little chilly during the winter months. Please see reception for additional pool towels. All children must be supervised by a responsible adult within the enclosed area. The pool must be vacated by **9pm**.



# **Playground**

A playhouse with slide and trampoline is located at the back of the property close to the pool. All children must be supervised by a responsible adult within the playground zone. Please be mindful of other guests with noise between **9pm-9am.** 



## Laundry

The guest laundry is located towards the front of the property, down the alleyway between rooms 5 and 6. It is open between **8am-9pm**. Washing machines are a complimentary service for our guests only. Washing powder is available from reception for \$2 per wash. The clothes dryer is available for hire @ \$2 per use which is payable in the reception. A guest's clothesline is located between the conference room (room 32) and the property boundary fence.



# **Telephone:**

## EMERGENCY / POLICE / FIRE / AMBULANCE: DIAL 1 THEN 111

To make a local call, simply dial 1 for an outside line and then dial your number.

You will only be able to make local calls and internal calls from your room phone.

National, International or Cellphone calls will not work.

Connecting with another unit **dial 8** plus the unit number.

For example unit 1 - 801 or unit 10 - 810

Extensions: • Reception 700 • Guesterant 701



## Wake-Up Calls

Please come see us in reception and we can place an automated wake-up call to your room phone, to be set to any desired time.



# Photocopy service

Available at reception for small printing jobs @ 20c per A4 page. Alternatively there is a Warehouse Stationary store located just down the road on Thackeray Street for more intensive printing/copying jobs.



## **Pets**

Pets are not permitted in units or on the premises at any time. This includes leaving pets in your car, it is not permitted. Special exemptions are given for service animals, but prior arrangements need to be made.



# Lost property

Property left in units will be held for one month. Property requiring postage can be returned on receipt of postage or courier fees.



#### Maintenance

We check and service the units daily, however maintenance issues do arise (eg. blown light bulb). Please tell us if you have any issues with your unit so we can rectify the matter.



## First aid and doctors

A first aid kit is located in our reception for minor medical assistance such as a plaster for a small cut. If you require more assistance, there is a 24 hour emergency doctors and pharmacy located on Wellesley Road. If you require an ambulance dial 1 then 111 from your room phone or come see us in reception and we can call one for you.



## **Responsible Tourism Policy:**

As a responsible tourism operator, Palm City Motor Inn believes in recycling and waste minimisation. Please keep all recycling items out of the general waste bin, you may leave them on the bench and we can collect them upon your departure or during your daily room service. There are also blue recycling bins located behind the guest laundry. Some ways you can help us to minimise waste may include:



- Switch off lights and the heat pump when exiting the unit
- Turn off appliances such as the kettle and microwave when not in use



- Place towels in a pile on the bathroom floor if you would like them replaced or hang them up if you would like to keep using them
- Utilising the guest clothesline instead of the dryer

We thank you for your support in participating in our sustainability program!







# **STARTERS**

| Cheesy Garlic Bread                                    | \$6  |
|--|------|
| <b>Tempura Prawns</b> With Asian dipping sauce         | \$13 |
| Homemade Seasonal Soup With toasted wholegrain roll GF | \$12 |

# **MAINS**

| Scotch Fillet   | \$33 |
|---|------|
| 300g steak cooked to your liking with peppercorn sauce, |      |
| creamy mushroom, or roasted garlic butter GF            |      |

| Fresh Fish | \$26 |
|------------|------|
|            |      |

Cooked either panko crumbed, beer battered or pan seared with crispy beer battered fries, salad and tartare sauce

# Chicken Parmigiana \$26

Crumbed chicken breast, mozzarella with Napolitano sauce

All meals above served with your choice of fries and salad or a medley of seasonal roast vegetables

| Garden Vegetable Ravioli       | \$16 / \$23 |
|--------------------------------|-------------|
| With roasted herb tomato sauce |             |

| Pork Belly  |  |   |  | \$18 / \$26 |
|-------------|--|---|--|-------------|
| 14001 1 1 1 |  | , |  |             |

With hoisin orange marmalade glaze, served with Asian vegetables and rice

# Crispy Korean Chicken \$16 / \$24

With spiced BBQ sauce rice and Asian greens GF DF

| Green Thai Curry | \$18 / \$26 |
|------------------|-------------|
|                  |             |

Your choice of chicken or prawn, served with fragrant rice

| \$19 / | \$26 |
|--------|------|
| Ψ: • / |      |

Chef's fresh pasta dish of the day Check with your Maitre'D for today's details

| Scotch Steak Sandwich            | \$26 |
|----------------------------------|------|
| Smaked chance caremalised enions | DDO  |

Smoked cheese, caramelised onions, BBQ chilli jam, salad, served with beer battered fries

# Deluxe Beef Burger \$23

Swiss cheese, bacon, salad, onion rings, pickle and Smokey BBQ sauce, served with beer battered fries

| Cri | ispy | Spiced | Chicken | Burg | ger |  | \$23 |
|-----|------|--------|---------|------|-----|--|------|
|     |      |        |         |      |     |  |      |

Swiss cheese, bacon, salad, harissa aioli with beer battered fries

Alternatives can be provided for all meals to suit most dietary requirements. Just ask our friendly staff

# **SIDES**

| Fried Eggs x 2                        | \$4 |
|---------------------------------------|-----|
| Bacon                                 | \$4 |
| Beer Battered Fries with Garlic Aioli | \$5 |
| Wedges with Garlic Aioli              | \$5 |
| Garlic Sesame Asian Vegetables        | \$6 |
| Seasonal Roast Vegetables             | \$5 |
| Seasonal Salad                        | \$5 |
|                                       |     |

# KIDS MENU (12 years and under)

All kids' meals come with a kids drink and ice cream sundae – chocolate, caramel or strawberry

| Cheeseburger & Fries                 | \$16 |
|--------------------------------------|------|
| Crumbed Chicken Tender & Fries       | \$16 |
| Pasta with Napolitano Sauce & Cheese | \$16 |

# **DESSERTS**

| Ice Cream Sundae<br>Chocolate, Caramel or Strawberry  | \$10 |
|---|------|
| Sticky Toffee Pudding With salted caramel & ice cream | \$12 |
| Berry Apple Crumble With ice cream & custard          | \$12 |
| Chocolate Fudge With ice cream & berry coulis         | \$12 |

# **DRINKS**

| Soft Drink Can<br>Ginger Beer/LLB | \$3        | Export/Tui                 | \$6        |
|-----------------------------------|------------|----------------------------|------------|
| Wine (Glass)                      | \$4<br>\$8 | Other Beers<br>Craft Beers | \$8<br>\$9 |
| Wine (Bottle Small)               | <b>\$9</b> | Cider                      | \$8        |
| Wine (Bottle 750ml)               | \$35       | RTD's                      | \$9        |







## Studio

Queen bed, microwave, kettle, toaster, fridge, ensuite w shower. (2 persons). Rooms 1, 2, 3, 4, 6, 7, 18, 21, 31.

Rooms 19 and 20 Wheelchair Accessible AS



















# **Studio with Cooking**

Queen bed and Single bed, kitchenette w two-burner hob, electric frying-pan, microwave, kettle, toaster, fridge, ensuite w shower. (3 persons). Rooms 10 first floor, 15, 32 ground floor



















# Studio with Spa

Queen bed, microwave, kettle, toaster, fridge, ensuite w spa bath and seperate shower. (2 persons). Room 22

















## One Bedroom Studio

One Bedroom Studio - Queen bed, seperate bedroom with 2 Single beds, microwave, kettle, toaster, fridge, ensuite w shower. (3 persons). Room 5



















## **One Bedroom Apartment**

Queen bed in separate bedroom, single bed in lounge, kitchenette w two-burner hob, electric frying-pan, microwave, kettle, toaster, fridge, bathroom w spa bath and overhead shower. (3 persons). Rooms 8, 9, 11, 12 first floor, 13, 14, 16, 17 ground floor





















## **Family Apartment**

Downstairs: Queen bed in lounge, kitchen w two-burner hob, electric frying-pan, microwave, kettle, toaster, fridge, bathroom w shower. Upstairs: 2 Single beds in bedroom, bathroom w spa bath. (4 persons). Rooms 27, 28, 29, 30

















#### **Two Bedroom Apartment**

Downstairs: Single bed in lounge, kitchen w four-burner hob, electric frying-pan, microwave, kettle, toaster, full-sized fridge, bathroom with shower. Upstairs: Queen bed in bedroom, 2 Single beds in bedroom, bathroom w spa bath. (5 persons). Rooms 23, 24, 25, 26

























